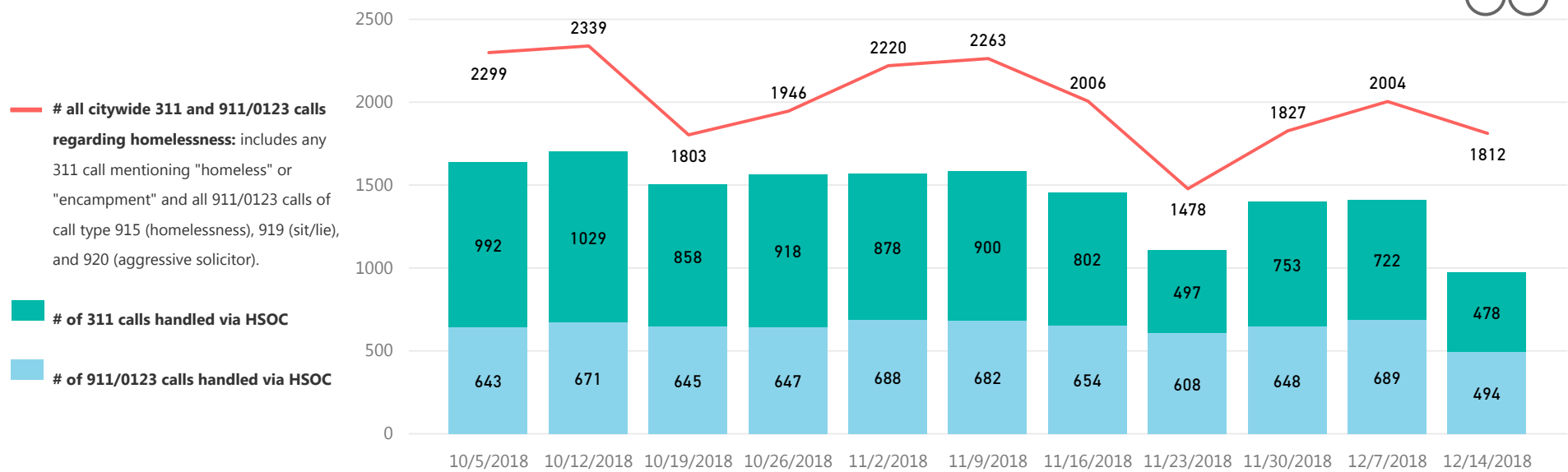


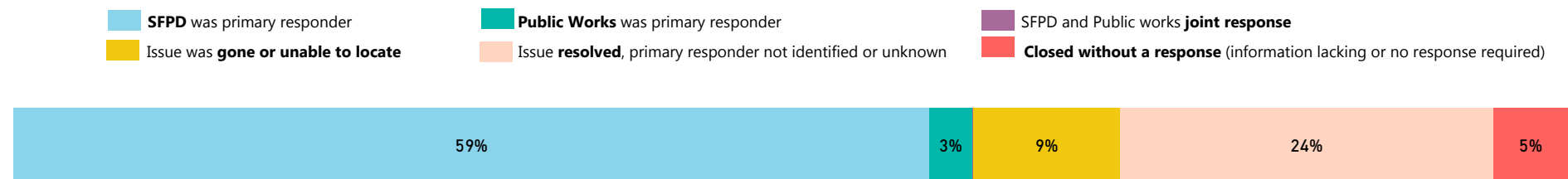
Healthy Streets Operations Center (HSOC) Indicators

Select date range:

10/1/2018 12/14/2018



How last week's 972 calls were resolved (based on closure notes):



311 HSOC Queue Average Resolution Time

35.4 hours

911/0123 HSOC Call Average Resolution Time

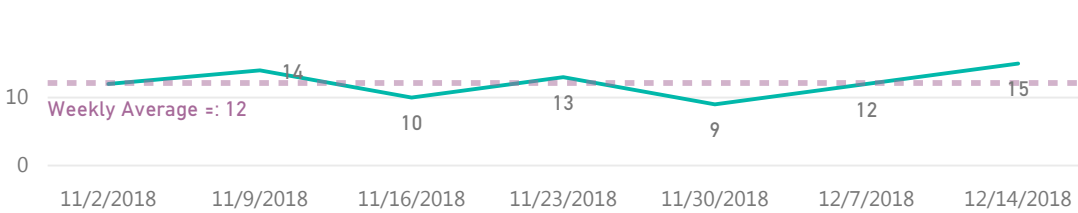
1.8 hours

Goal: Ensure San Francisco's streets are safe and clean.

Quality-of-Life Crime Incidents

15

Week ending 12/14/2018

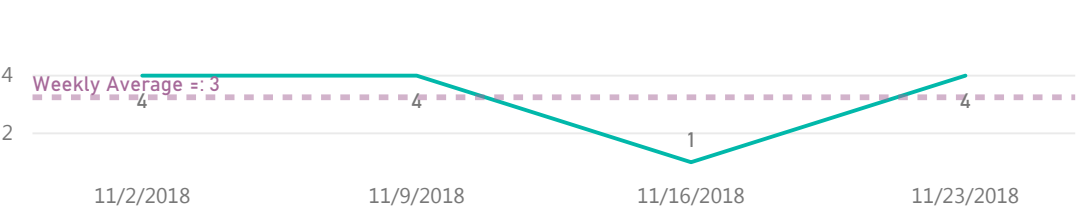


Goal: Improve the medical and behavioral health of individuals on the street.

Homelessness-Related Deaths

(Blank)

Week ending 12/14/2018

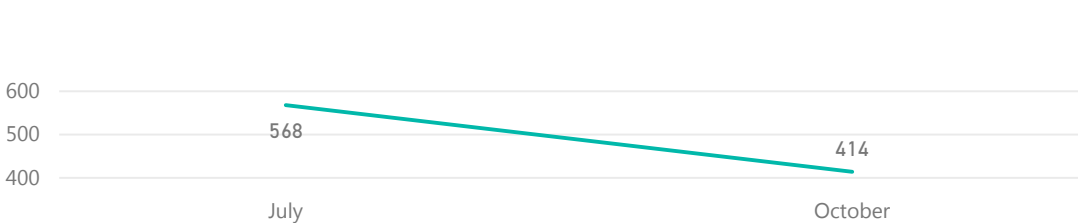


Goal: Meet the housing, shelter, and service referral needs of individuals on the street.

Citywide Tent Count

414

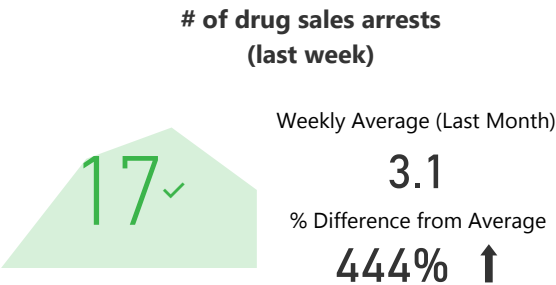
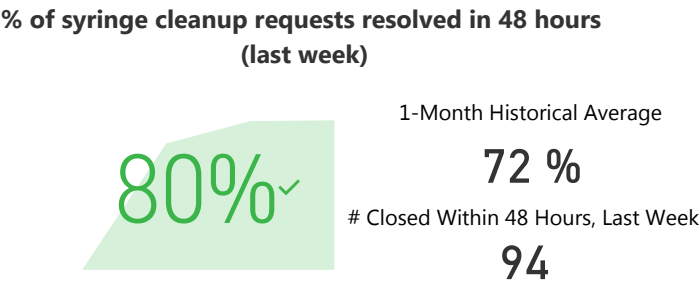
As of 10/15/2018



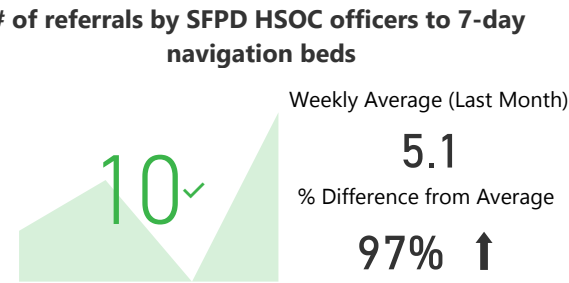
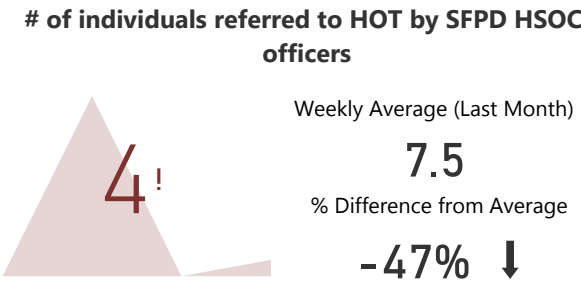
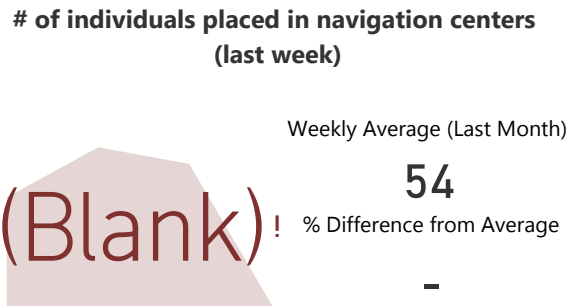
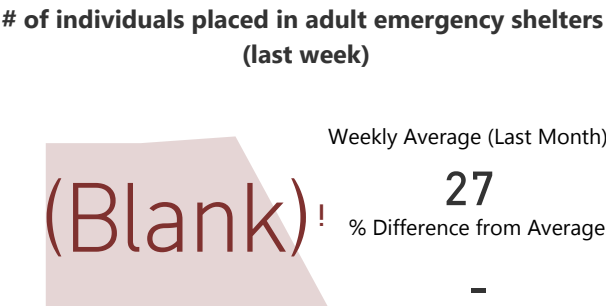
# Healthy Streets Operations Center (HSOC) Performance Measures

## HSOC Goals

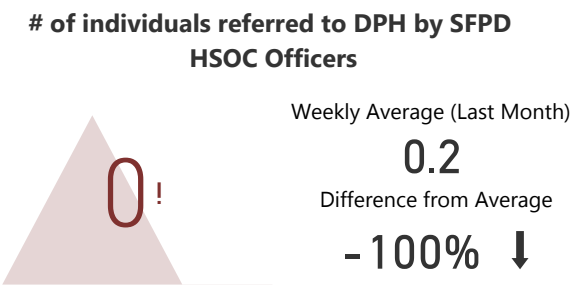
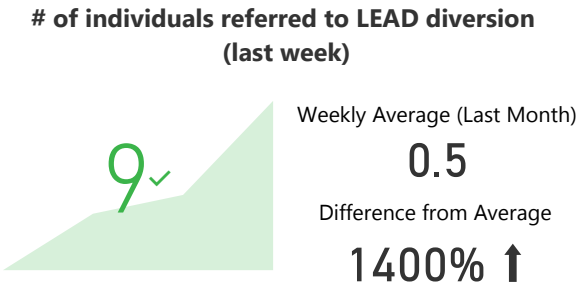
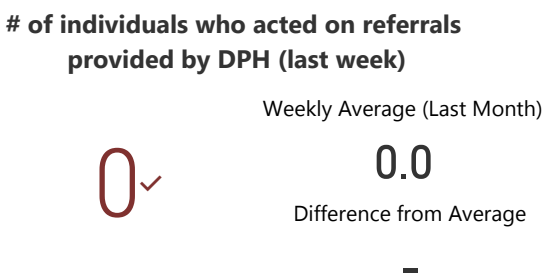
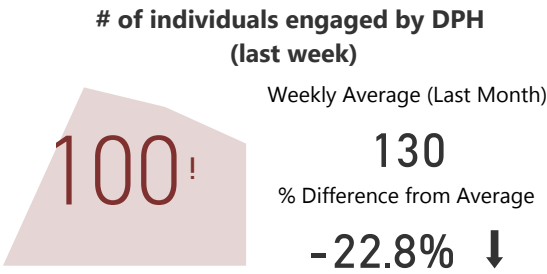
Ensure San Francisco's streets are **safe and clean**



Meet the **housing, shelter, and service referral needs** of individuals on the street



Improve the **medical and behavioral health** of individuals on the street



Deliver **coordinated City services** to effectively address encampments

